MAHATAB AHMED

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Proficient in Data Visualization, Reporting, Dashboarding, Insight analysis with Computer Science Engineering background with hands on experience in SQL, Excel, Power BI, Alteryx, Tableau. Honing strong analytical skills, decision-making, problem solving abilities with learning mindset and proactive approach.

# TECHNICAL SKILLS

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| --- | --- | --- | --- |
| * Power BI Desktop | * Advanced Excel | * SQL | * Data Modelling |
| * Power BI Service | * Statistical Analysis | * ETL | * Data Visualization |
| * Power Query (M- Query) | * DAX | * SAP BODS | * Data Cleaning |
| * Share Point   **WORK EXPERIENCE** | * SQL Server | * MS Office | * Power Point |

## Data Analyst | Capgemini, Bengaluru 05/2023 – Present

* 2+ years of experience in building interactive Power BI dashboards and reports for actionable insights
* Compiled and cleaned raw data from Excel and SharePoint using Power Query, improving data preparation speed by

50% through advanced techniques like merge, append, and conditional columns.

* Developed a Power BI dashboard to monitor financial claims across 200+ client accounts, enabling visibility into

key KPIs like collection rates and claim denial trends, resulting in a 25% improvement in collections and 30% reduction in denial rates.

* Coordinated with cross-functional teams to resolve billing issues and facilitate timely payment discussions, resulting in a 15% increase in client satisfaction through improved communication and faster issue resolution.

***Tools used:*** *Power BI desktop, Power BI service, Power query, DAX function, Vlookup, Pivot Table*

## Data Analyst Intern | Capgemini, Bengaluru 12/2022 – 04/2023

* Managed clients high-volume accounts receivable with a 95% collection rate, 20% reduction in outstanding.
* Accomplished successful payment discussions by reviewing data through Excel, resolved disputes efficiently, and optimized invoicing which reduced overdue claims receivable accounts by 35% and 15% increase in on-time payments.

***Tools used:*** *MS Excel, Vlookup, Pivot Table, MS Word*

# PROJECTS

## Westlake RFM Analysis | Power BI | Link

* Designed an RFM-based dashboard to group customers into High Value, At-Risk, New, and Lapsed segments.
* Transformed transactional data with Power Query for RFM score computation.
* Applied DAX logic to dynamically calculate RFM scores and categorize customers.

## Zomato Restaurant Analysis | Power BI | Link

* Analysed dataset of 9551 restaurants in 15+ countries, which shows average rating of 2.6/5 & average cost 1.2K.
* Crafted Power BI reports for global analysis & restaurant performance by using Power Query, Charts and DAX for calculations.

## Superstore Sales Analysis | Power BI | Link

* Built an overview report of sales and profit trends insight into top 5 selling and profitable sub-categories across 4 years.
* Used Power Query Editor for data cleaning, DAX for measures & visualization with charts, cards, table & filter.

## Air Cargo Analysis | SQL | Link

* Leveraged airline dataset to optimize travel operations, analyse busiest routes, ticket sales, & enhance the booking experience; resulting in 25% increase in revenue collection & 15% reduction in customer complaints.

## Comparison of Region-based Sales | Tableau | Link

* Prepared dashboard to compare revenue distribution, KPIs, and sales trends between 2 selected regions of sample superstore.
* Increased sale by 45% on first order of Central & East region; analysed by using charts, filter, calculated fields & parameters.

## E-commerce Sales Analysis | MS Excel | Link

* Created an insightful dashboard for 2015 sales by analysing the growth trends of 4 product categories by using pivot table.
* Incorporated clustered column charts, bar charts, control combo box & data analysis add-in to accomplished top 10 products.

# EDUCATION

## Bachelor of Technology In Mechanical Engineering 06/2018 – 05/2022

*REGENT EDUCATION & RESEARCH FOUNDATION GROUPS OF INSTITUTION*

# ACHIEVEMENTS

* HackerRank – SQL Gold Badge.
* Omega Star Award for the best performer with 100 % quality and target achieved.